

# Worthy of Attention

Why remarkable is a skill, not a personality

Marcus is thirty-one, a product manager who spent six years in healthcare technology and is trying to move into enterprise software. He looks strong on paper and gets the callbacks. His interviews do not convert. After four months of searching and a string of polite rejections, he is starting to wonder if the problem is him. He has strong experience and thoughtful answers, but he watches peers with thinner track records walk away with offers while he leaves rooms feeling competent and forgettable.

When we first spoke, Marcus described the pattern the way most job changers do: he prepared thoroughly, answered every question accurately, and still watched interviewers' eyes drift toward their notes as if nothing he said required a follow-up. He was not failing on knowledge. He was failing on attention. The role he wanted would mean a significant step up in scope and compensation, but more than that, it would validate a bet he had made to leave an industry where he had built real credibility. The stakes were personal, financial, and professional all at once.

Marcus is not naturally charismatic. He told me he used to dread interviews because he felt like he was performing a version of himself that did not fit. He prepared obsessively and still left rooms feeling invisible. What changed was not his personality. It was his method. Before we get to what he did differently, you need to see what it looked like when it worked.

The room goes quiet when Marcus finishes. Not the polite quiet of people waiting for their turn. The kind where three interviewers look down at their notes at the same time, as if something worth writing just happened.

He did not speak the longest. He did not name-drop a prestigious client or rattle off a framework he memorized from a podcast. He answered a simple question about a project that failed, and in ninety seconds he made everyone in the room understand why the failure mattered, what he learned, and why he would handle the next version differently. When he stopped talking, one interviewer leaned forward and said, "Tell me more about the tradeoff you described."

Over coffee afterward, Marcus said the difference came down to four practices he now treats as non-negotiable: one big idea per answer, a specific story to carry it, ruthless simplicity, and preparation that included rehearsing out loud in his car twenty minutes before he walked in. He learned to anchor every answer to one clear idea, support it with a specific story, and strip away everything that did not serve the person listening. The result looked effortless. It was not.

If you have ever watched someone else command a meeting, land a role, or get pulled into a high-visibility project and wondered whether they were simply born that way, this chapter is for you. Being remarkable, in the sense that matters for your career, is not about becoming louder, flashier, or more extroverted. It is about becoming worthy of attention: the kind of attention that leads to trust, opportunity, and followership. That standard is teachable. I have spent fifteen years proving it with professionals at every career stage, and the evidence is consistent. The people who stand out with substance follow repeatable patterns. The people who fade follow different ones.

## **The attention problem nobody warns you about**

The conventional wisdom treats visibility as a reward for good work. Do excellent work, the story goes, and someone will eventually notice. That belief was never fully true. In the age of AI, it is actively dangerous.

Generative tools have raised the floor on fluency. Anyone can produce a polished email, a structured slide deck, or a confident-sounding answer to a behavioral interview question. The output looks competent.

It often is competent. What it rarely is, without a human behind it, is specific, credible, and memorable. When everyone in the candidate pool can sound articulate, articulacy stops being a differentiator. When every team member can summarize a meeting with the same AI assistant, summarizing stops being a skill worth promoting.

This creates a paradox that shows up in every industry I work with. The work itself has never been easier to execute at a baseline level. The work of being seen as someone who should do more of it has never been harder. Early-career professionals feel it in interviews where five candidates give structurally identical answers. Job changers feel it when they try to translate experience from one industry to another and the room cannot tell what is transferable versus what is jargon. Experienced hires feel it when they join a new organization and discover that their title does not automatically confer influence. The common thread is attention: who gets it, who keeps it, and who converts it into trust.

Attention is not vanity. In organizations, attention is the precursor to judgment. People cannot advocate for you if they do not remember you. They cannot trust you with larger scope if they have not heard you think. They cannot follow your lead if you have not given them a reason to believe you see something they do not. Worthy of attention does not mean famous or viral or performing for an audience. It means that when you speak, people listen because they expect substance. When you leave the room, something you said stays with them. When a decision is made, your name comes up because you made the thinking clearer, not because you made the most noise.

## **What "remarkable" actually means**

The word gets misused. In marketing, remarkable means buzzworthy. In performance reviews, it sometimes means "exceeded expectations" without explaining how. In this book, remarkable means something narrower and more useful: you are worthy of attention. People talk about you after the meeting. They

repeat your idea in the next conversation. They recommend you for the project because they can describe what you contribute in a sentence that holds up. Worthy of attention does not mean loud or flashy. It means the time someone spent with you brought value they can name.

That definition removes the mystique. You do not need to be the most entertaining person in the room. You do not need a magnetic personality or a command of small talk that fills every silence. You need a message worth remembering and the discipline to deliver it clearly under pressure. Those are skills. They improve with practice. They respond to feedback. They can be taught.

Chip and Dan Heath, who studied why some ideas stick while others disappear, found that sticky ideas share common traits: they are simple, unexpected, concrete, credible, emotional, and often delivered as stories. Their research focused on public health campaigns and classroom speeches, but the implications for professional life are direct. The colleague who gets remembered is rarely the one who shared the most data. She is the one who made the data mean something through a concrete example and a clear point.

*When students are asked to recall the speeches, 63 percent remember the stories. Only 5 percent remember any individual statistic.*

Chip Heath and Dan Heath, *Made to Stick* (2007)

Notice what that finding does not say. It does not say that stories replace rigor. Marcus, in the opening scene, did not abandon analysis. He used a story to carry it. The interviewers remembered the tradeoff because he put it inside a moment they could see. Remarkable communication is not performance art. It is rigorous thinking made accessible.

## The personality trap

The most damaging myth in professional development is that presence is a trait. You either have it or you do not. This myth survives because remarkable people often look natural. They seem to think on their feet. They appear calm when others are rattled. What we see from the outside is the output. What we miss is the preparation, the structure, and the hours of unglamorous rehearsal that make the output possible.

I see the personality trap most often with three groups. Early-career professionals assume they cannot lead because they are quiet. Job changers assume they cannot compete because they do not fit the culture of their new industry yet. Experienced hires assume their credentials should speak for themselves and feel resentful when they do not. All three groups are waiting to feel ready instead of building the skills that create readiness.

Michael Watkins, whose work on leadership transitions has shaped how organizations onboard executives, emphasizes that the first months in a new role are less about talent than about learning speed and credibility-building behaviors. The professionals who succeed in transitions do not rely on charisma. They establish early wins, build alliances, and communicate a clear narrative about where they are taking their team. Those are learnable behaviors with specific practices attached.

*The goal is to build momentum fast, create alliances, and establish credibility in your new role.*

Michael Watkins, *The First 90 Days* (2013)

Watkins was writing about executives, but the principle scales down. Your first ninety days in a new job, a new team, or a new industry is a transition whether or not anyone calls it that. The people who thrive treat it that way. They decide what they want to be known for. They prepare for the conversations that define early impressions. They do not wait for confidence to arrive before they act. They act in ways that generate evidence, and confidence follows evidence.

Personality still matters, but not the way most people think. Your temperament shapes which situations feel natural and which feel draining. Introverts can be remarkable in large rooms when they prepare a few strong contributions rather than trying to match the energy of the most talkative person at the table. Extroverts can be forgettable when they fill air time without anchoring it to a point. The variable that

predicts whether you stand out is not where you fall on an introversion scale. It is whether you respect the listener's time enough to make your contribution count.

## **When the machine writes the first draft**

A year ago, a client sent me a draft presentation and asked me to "make it more executive." The slides were clean. The language was confident. Every bullet point was grammatically correct and completely interchangeable with a thousand other decks on the same topic. I asked her which slide she would fight for if the CEO pushed back. She paused. "I guess I do not know," she said. "The AI helped me write it and I have not really internalized it yet."

That conversation captures the new baseline. AI is a powerful drafting partner. It can structure an argument, suggest alternatives, and help you move faster than you could alone. Used well, it is leverage. Used passively, it produces a new kind of generic: fluent, plausible, and empty of the judgment that makes a professional worth trusting.

The professionals who will thrive in this environment are not the ones who refuse to use AI. They are the ones who use it without outsourcing their thinking. They know their one big idea before they prompt. They edit machine output against a standard of specificity: Does this sound like something that happened to me? Does this recommendation reflect a tradeoff I can defend? Would I stake my reputation on this sentence in a room with skeptics? If the answer is no, the draft needs a human pass, and often a human rewrite.

Leadership through AI, one of the capability areas this book develops, is not about becoming a technologist. It is about staying in charge of the call. The call about what matters. The call about what to cut. The call about what story the data supports and what it merely suggests. Remarkable professionals in the AI era distinguish themselves through the layers machines cannot replicate: contextual judgment,

ethical reasoning, relationship capital, and the ability to move people from understanding to action. Those layers sit on top of clear communication. They do not replace it.

## **The Be Remarkable framework**

Over fifteen years of coaching, I have watched the same failure mode repeat across industries and career stages. Smart people prepare the wrong thing. They prepare more content when they need clearer content. They prepare answers when they need stories. They prepare to impress when they need to connect. The Be Remarkable framework reverses those instincts. It began as a presenting blueprint: teachable fundamentals based on what the best communicators actually do, not on personality myths. The bridge from competent to memorable is not charisma. It is method. The blueprint rests on four practices that work together: one big idea, storytelling, simplicity, and preparation.

These are not branding buzzwords. Each one maps to a specific failure I see in real rooms, and each one has exercises attached in later chapters. For now, understand them as the spine of every capability this book teaches. Whether you are working on executive presence, critical thinking, or your first leadership conversation, you will return to this spine again and again.

### **One big idea**

Every memorable contribution starts with a single claim. Not three priorities. Not seven bullet points. One idea that you could state in a sentence if someone stopped you in the hallway and asked what you think.

Most professionals violate this principle constantly because they confuse completeness with clarity. They believe that showing all their thinking proves they are thorough. What it actually proves is that they have not decided what matters most. Decision-makers do not remember your entire analysis. They remember the conclusion you wanted them to reach and the reason you believed it.

One big idea forces discipline. Before a meeting, ask: If people remember one thing from my contribution, what should it be? Before an interview, ask: What is the through-line that connects my examples into a coherent picture of how I work? Before a difficult conversation, ask: What is the single outcome I am trying to make possible? If you cannot answer in one sentence, you are not ready to speak. You are still thinking. That is fine, but recognize it and use the time you have to decide.

The one big idea also protects you in Q&A. When you are challenged, you have a home base to return to. You are not defending every word you said. You are clarifying how your idea holds up under pressure. Professionals who crumble in cross-examination usually crumbled before the question arrived. They never chose the idea they were defending.

## **Storytelling**

An idea without a story is an abstraction. Abstractions are easy to agree with and impossible to repeat. Stories carry evidence in a form humans are built to remember. They show how you think under constraint, how you treat other people, and what you prioritize when the right answer is not obvious.

Professional storytelling is not the same as entertainment. You are not performing for applause. You are selecting a specific moment that illuminates your big idea and delivering it with enough detail that the listener trusts you were there. The moment can be small. A tense email thread that required you to choose between speed and accuracy. A project where the data pointed one direction and your customer's behavior pointed another. A first-week observation that changed how your team ran meetings. Small moments, clearly told, outperform grand narratives that sound rehearsed.

The research on story memory is not ambiguous. People retell stories. They do not retell bullet points. In career settings, retelling is everything. The hiring manager who remembers your story repeats it to the panel. The executive who remembers your recommendation carries it into the budget conversation. The new manager who remembers how you handled a conflict assigns you the high-stakes client. Stories are not a soft skill. They are a transmission mechanism for your reputation.

Storytelling also solves a problem AI amplifies: the credibility gap. Generated text can sound confident without being grounded. A specific story with named constraints, real tradeoffs, and an honest outcome signals that you did the work. It separates professionals who have judgment from professionals who have tools.

## **Simplicity**

Simplicity is not dumbing down. It is prioritizing. It is the respect you show a busy listener when you remove everything that does not help them decide, understand, or act.

The most common compliment I hear about remarkable colleagues is some version of "She makes complicated things feel clear." That clarity is rarely accidental. It comes from aggressive editing. It comes from choosing ordinary words over jargon unless the jargon is precise and shared. It comes from structuring messages so the listener always knows where they are: here is the situation, here is the problem, here is what I recommend and why.

Simplicity is especially important for job changers and experienced hires entering new contexts. Your last industry trained you in shorthand that your new colleagues do not share. Your depth can read as noise if you do not translate it. The goal is not to hide your expertise. It is to sequence it. Lead with what matters to this audience. Offer depth when they ask for it, not before.

In the AI age, simplicity is also a filter against machine-generated bloat. Models tend toward comprehensive, balanced, hedged output. Humans who want to be remarkable edit toward opinionated clarity. They say what they believe and what they would do next. They leave the exhaustive background in the appendix or the follow-up email, not in the first sixty seconds.

## **Preparation**

Preparation is where personality myths go to die. The calm candidate who answers cleanly under pressure has usually rehearsed under pressure. The leader who "speaks extemporaneously" in a town hall has usually outlined the three beats she will hit and practiced the opening until it is muscle memory. Preparation is not about scripting every word. It is about removing avoidable failure modes so your real thinking can show up.

Preparation takes different forms at different career stages, but the structure is consistent. Before high-stakes moments, remarkable professionals clarify their one big idea, select the stories that support it, anticipate the objections, and rehearse aloud at least once. Not in their heads. Aloud. Hearing your own answer reveals gaps that silent reading hides. If you stumble over the same phrase twice, the listener will stumble there too. Fix it before you walk in.

Preparation also includes environmental details that people dismiss as trivial until they matter: knowing who will be in the room, understanding what success looks like for this conversation, having a backup example if your first story does not land. Executive presence, which this book treats as its own capability, is largely preparation made visible. The room reads confidence when your words arrive with intention. Intention is built in advance.

## **Three pillars that hold everything up**

The four practices above are the daily work. Three larger pillars organize how those practices show up across your career. Think of them as the architecture this field guide is built on.

The first pillar is message. This is where one big idea and simplicity live. Before you worry about how you deliver, you decide what you stand for in this conversation, this quarter, this career chapter. Message is the answer to "What do I want to be known for?" without the ego that usually corrupts that question. It is a standard you hold yourself to when you write, speak, and recommend.

The second pillar is connection. This is where storytelling lives, along with listening, empathy, and the ability to make your idea about the listener's problem rather than your own credentials. Connection is what turns a correct answer into an answer that moves someone. It is the difference between informing and influencing. In later chapters, you will see connection show up in leadership, in difficult conversations, and in how emerging leaders build trust in their first ninety days.

The third pillar is presence. This is where preparation and executive bearing converge. Presence is not a mask. It is the physical and vocal evidence that you are grounded in your material and respectful of the room. It shows up in eye contact that does not perform, in pace that gives people time to think, in the pause you take before answering a hard question instead of filling silence with noise. Presence is teachable because it is behavioral. You can practice it, record yourself, get feedback, and improve.

These three pillars interact. A sharp message without connection reads as arrogant. Strong connection without message reads as pleasant but forgettable. Presence without substance reads as polish, and polish without substance is exactly what AI-generated fluency is flooding the market with. Remarkable professionals develop all three, and they use the six capability areas in this book as the practice fields: storytelling, leadership, executive presence, leadership through AI, critical thinking, and emerging leader development.

## What this book is and is not

Be Remarkable is a field guide, not a manifesto. You will find frameworks, examples, and exercises you can use in the next week, not a philosophy lecture that sounds inspiring and disappears by Monday. I wrote it for early-career professionals who need to establish credibility before they have a track record, for job changers who need to make experience legible in a new context, and for experienced hires who want an edge when the baseline for competence keeps rising.

This book is not a promise that attention guarantees success. Organizational life includes bias, politics, bad luck, and misaligned timing. Skills reduce the odds that you will be overlooked when you deserve to be seen. They do not control every outcome. What they do control is the quality of your side of the equation: whether you walk into rooms prepared to be worth remembering.

This book is also not a rejection of AI. You will not find nostalgia for a pre-tool world or advice to hide from automation. You will find guidance on staying distinctly human in the parts of work that matter most: judgment, relationship, ethics, and the communication that carries all three. The professionals who treat AI as a substitute for thinking will be interchangeable. The professionals who treat it as a drafting partner while sharpening their own message, story, simplicity, and preparation will not.

Finally, this book assumes you are willing to practice. Reading about remarkable communication does not make you remarkable any more than reading about exercise builds muscle. The field guide format means you will encounter prompts, self-assessments, and applied exercises throughout. Some are quick. Some are uncomfortable. All of them are designed to produce evidence you can use in real conversations, not just insight you agree with in theory.

## **The work starts with how you show up**

Marcus got the offer. When I asked what he thought made the difference, he did not say he "connected better" or "was more himself." He said he decided one sentence he wanted the panel to remember, chose two stories that proved it, and cut a third story he loved because it did not fit. He rehearsed his opening answer out loud in his car twenty minutes before he walked in. None of that required a different personality. It required a different standard.

That standard is available to you. Worthy of attention is not a gift bestowed on the confident few. It is the result of clear thinking, deliberately shared. The rest of this field guide shows you how to build that result across the situations that define careers: the interviews, the meetings, the first weeks, the hard calls, the moments when everyone has the same AI tools and someone still needs to lead.

Chapter 2 turns to the first pillar in depth: message. You will learn how to find your one big idea in noisy situations, how to test whether it is actually big enough to anchor a conversation, and how to stop burying it under detail that feels responsible but lands as forgettable. If this chapter answered why remarkable is a skill, the next one answers what you say when the room finally listens.